

Gold Line Referral Form for Care Homes

Care home staff to complete after agreement with GP then **fax to Gold Line Hub on 01535 292794**

National Guidance recommends that people with life limiting illnesses who may be considered to be in the last year of life should be included in the Gold Standard Framework (GSF) and their care monitored regularly through GSF Multidisciplinary meetings held in GP surgeries (*NB this should be done even if the care home does not run its own, separate, GSF meetings*)

The person must consent to being part of the GSF and for referral to the Gold Line support service (if resident lacks capacity to consent to this please discuss with their relevant other in order to make a best interests decision)

Resident Details: Name: Address: NHS No:..... Date of Birth.....	Name of Main Carer/family member: Relationship to Resident..... Contact number:.....
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Key Information: PLEASE COMPLETE AS MUCH AS POSSIBLE- discuss with GP/district nurse if needed

1. Diagnosis:.....

2. Confirm that care home has had discussion with GP and GP agrees resident suitable for GSF: (the resident cannot be placed on GSF or registered with Gold line without this)

Yes No Name of GP discussed with

3. Confirm that the resident has given consent as below: (NB. If resident lacks capacity to give consent, this needs to be discussed with family/relevant others)

a) To be placed on the Gold Standards Framework YES - Consent given

b) For Palliative Care teams to view/contribute to their SystemOne electronic record YES - Consent given

4. GSF information leaflet given to resident and /or family? Yes No (see End of Life Resource Folder)

5. Gold Line Information leaflet given to resident and / or family? Yes No (see End of Life Resource Folder)

6. GSF status: Red Amber Green (please discuss with GP and refer to guidance overleaf)

Advance Care Planning. The resident should be involved in all advance care planning discussions if they have capacity to do so. In residents who lack capacity, best interest decisions will need to be made in conjunction with family/relevant others

1. Does the resident have an advance care plan? Yes No
Please add any details here or share with GP to add to System1 (continue overleaf if needed)

2. Has anyone discussed the resident's wishes regarding CPR? Yes No

3. Has a DNACPR form been completed and is it in the resident's care home notes? Yes No

4. Has anyone talked to the resident about where they would prefer to be if they were in the last days of life?

Care Home Hospice Hospital Not able to express (give reasons why)

Not appropriate to discuss (give reason why)

Best interests decision made (names of those this discussed with).....

Details of person completing this form:

Signature..... Role Date:.....
 Form Faxed by: Name.....Role..... Date.....

For any further advice or support please speak to a nurse in the Gold Line on 01535 292764

The Gold Line –Information for Care Homes

- The Gold Line is a 24/7 support line for all patients and their carers with a GP in Airedale, Bradford, Wharfedale or Craven who are suitable to be part of the Gold Standards Framework (GSF)
- The Gold Line is available 24/7 but for use mainly out of hours when the patient's usual professional support is unavailable.
- Senior nurses skilled in triage, assessment and support answer calls.
- The Gold Line is based in the telehealth hub at Airedale General Hospital; the same nurses also take telemedicine calls from care homes and people in their own home.
- Before a resident is offered details and referred to the Gold Line, their consent will be required to include them on the GSF and share information recorded on system one with appropriate professionals.
- If you ring the Gold Line the team will be able to access the patient System1 electronic health record (with consent or in patients best interests if lack capacity).
- The hub will arrange admission to hospital where necessary, but we hope to support more people to stay at home when safe to do so

1. Who is the Gold Line for?

All patients who have a GP in the AWC and Bradford CCGs and who are on, or suitable for the GSF (i.e. all patients with life limiting illnesses who may be considered to be in the last year of life). Patients on chemotherapy need to call the oncology helpline before the Gold Line unless they have been fast tracked as being in last few days of life.

2. How do Care Home teams refer a resident for the Gold Line service?

Speak to the GP or district nurse, agree the details then complete the information overleaf and fax to the Gold Line team on 01535 292794

You should explain to the resident and their family about the GSF. A discussion might include:

- Explaining that the resident has serious health problems that may limit their life expectancy
- Although their medical condition is not reversible, we want to provide control of symptoms and support to them and their families, aiming to provide the best quality of life possible
- We want to plan their care in line with their wishes
- Ask the resident if they have any views themselves about what they would want from the future (or has this been recorded previously)
- The resident may wish to ask about prognosis or have other questions, if the person speaking to them doesn't know the answers to these, ask the GP for help
- As a way to help coordinate care and to respect their wishes, we are going to suggest that the resident is placed on a special framework-called the Gold Standards Framework

GSF prognostic codes

These are used to indicate where on the end of life journey a person may be.

A code of Green would indicate an expected prognosis of long months

A code of Amber would indicate a prognosis of short months

A code of Red would indicate the person was in the last few days/short weeks of life

These codes are not normally shared with the resident unless they specifically want to know this

**** If your care home already has telemedicine equipment, please use this for Gold Line calls ****

In order to reduce errors, please ensure your fax machine has the Gold Line number saved as a favourite

Add any further information here: